



**be the  
change**  
*by newrest*



**Corporate** 2022 REPORT  
Social  
Responsibility



# 1

## 1. Introduction

Interview

p. 3 →

# 2

## 2. Stakeholders

Our Stakeholders

p. 5 →

# 3

## 3. Our commitments

... to the planet p. 7 →

1 - Reducing food waste p. 10 →

2 - Improving waste management strategy p. 13 →

3 - Promoting a sustainable purchasing approach p. 16 →

4 - Committing to the reduction of single use plastics p.19 →

5 - Developing paperless processes p.21 →

6 - Reducing greenhouse gas emissions p.24 →

... to our employees p. 27 →

7 - Everyday ethics p. 28 →

8 - Talents and diversity p. 31 →

9 - Managerial innovation p. 34 →

# 4

## 4. Appendix

Global Compact Communication on Progress

p. 36 →



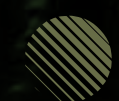


# 01

# Intro- duction



CSR is intrinsic to who we are, it guides each of our strategic decisions."





# Interview

1. **Olivier SADRAN**  
Co-CEO

4. **Jonathan STENT-TORRIANI**  
Co-CEO

5. **Henri FISZER**  
Associate

2. **Aurélie GUEGUEN**  
COO MEAAP Division

3. **Olivier LAURAC**  
COO EA Division

## What is your assessment for 2021-2022?

**OS.** We have achieved €1.642 billion in revenue, higher than in 2019. This implies a much greater sense of social responsibility than in this reference year. We have been renewing our commitment to the IO principles of the United Nations Global Compact for 10 years now, and we have structured our development around these topics.

It is clear that all the players in society must mobilize to achieve the Paris Agreement objectives by 2030. Our CSR charter is evolving to be in line with this key year. Our business requires us to be proactive with our clients. We raise awareness of our CSR challenges among them in order to identify common topics with theirs and build an impactful and measurable action plan together.

Carbon footprint analysis of our production units are stepping up and allow us to make better choices when we design and produce a culinary experience. Indeed, 70% of our greenhouse gas emissions actually come from our inputs (scope 1-2-3).

## How do you combine CSR ambitions and technology?

**OL.** Reducing food waste is part of our catering business. It is a pillar of our CSR charter. We have been developing our operating system for seven years now in order to produce as efficiently as possible. On some

sites, we provide services for hundreds of flights per day. Therefore, we have chosen to be integrated with our customers' information systems in order to minimize overproduction.

Our ambition is to raise awareness of waste among our customers so that they can make profound changes to their habits.

## Carbon footprint analysis are stepping up, allowing us to make better choices when we design and produce a culinary experience.

## How do you promote CSR-related topics among your teams?

**AG.** Our aim is to spread knowledge within the group so that everyone gets to grips with CSR at large and integrates them into their daily lives.

Once again in 2022, our employees have shown that at Newrest, CSR is everybody's responsibility. For the second edition of our CSR contest *The Green Superheroes*, we identified more than 50 projects initiated by our teams. The creation of virtuous

supply loops is a major trend, especially in Africa. Being part of our ecosystems and working hand in hand with our stakeholders is key to guaranteeing the sustainability of our activities.

## What about social impact?

**JST.** The number of social projects is increasing every year and this is a clearly stated objective in our charter. We believe that our employees can fulfill their potential by getting involved with associations or NGOs that bring a message of hope to people in need. Following our participation to the endowment fund *Le Cœur des Entreprises* which helps the very poor, we will create the group's foundation in 2023.

Our support for cancer research is growing. In addition to our donations to the *Toulouse Cancer Santé Foundation*, we have decided to support a sporting challenge which aims to raise funds for actions in favor of children fighting cancer. We are providing logistical and food support to the *Cap Optimist* association for their adventure between Peru and Polynesia.

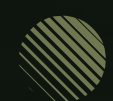
We are ambitious in our development and we will only succeed with motivated and trained employees who see Newrest as an opportunity for personal and professional fulfillment. All our social initiatives are in line with this objective.

# 022

# Stakeholders

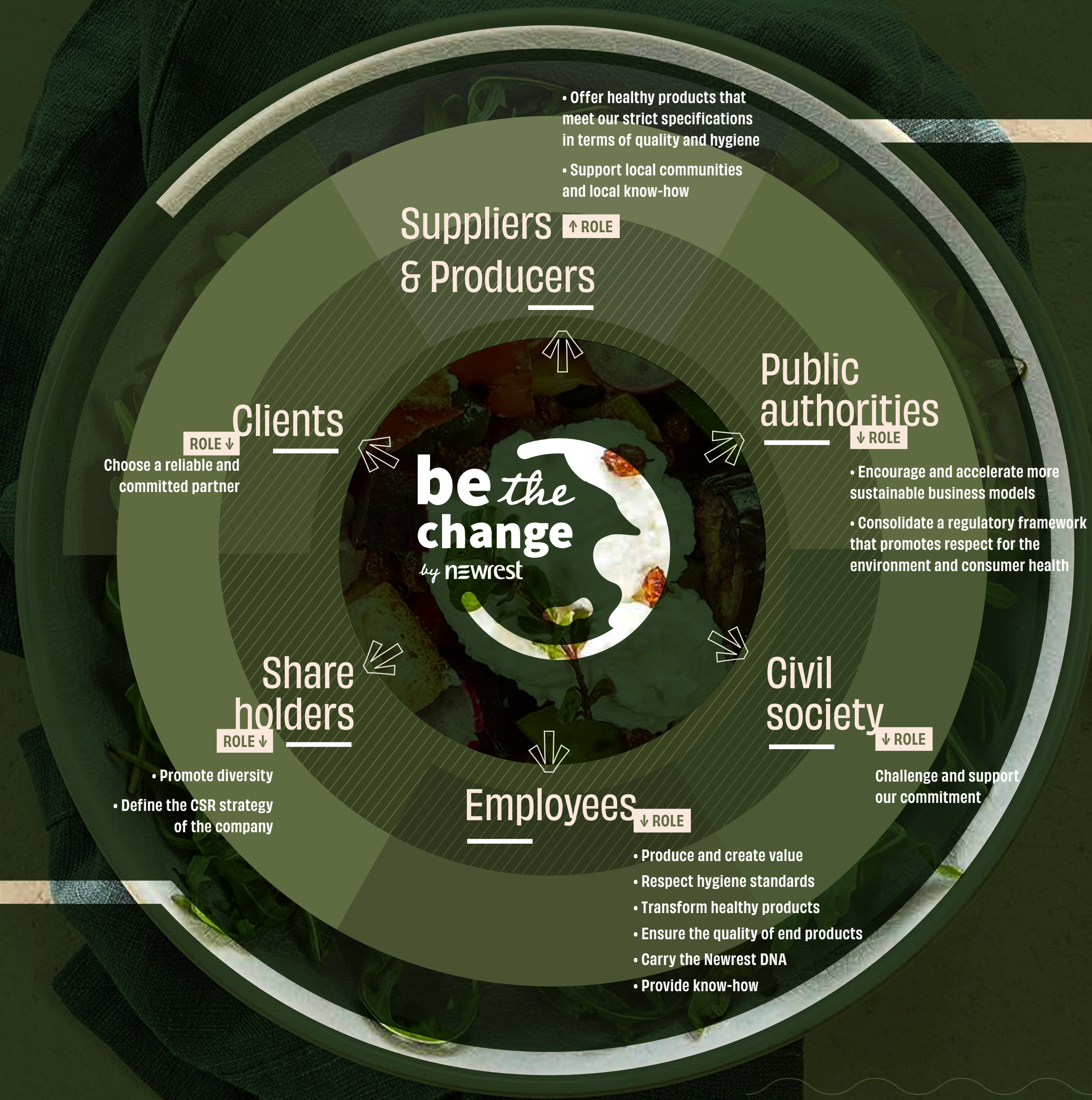
“

Working hand in hand with our stakeholders is key to guaranteeing the sustainability of our activities.”





# Our Stakeholders



# 03

## Our commit- ments

“

Our CSR charter is evolving to be in line with The Paris Agreement objectives by 2030.”



# Commitments to our employees



# Commitments to the planet



# Commitments to the planet

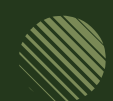
# 6 pillars





# Reducing food waste

As a player in the catering business, **food waste is a major topic** on which we have focused our efforts for many years.





# Reducing food waste

**Food product prices increased significantly during 2022. Optimization of stock and production became even more critical to the sustainability of our operations worldwide.**

Our internal management tool *Winrest* has been improved to get more insight into food waste and its origins to take necessary corrective actions.

Clients vote in our digital tools to reduce overproduction (Client portal / *Order'EAT*).

Downstream, unsold products are increasingly recovered. New initiatives are flourishing throughout our operations in all continents thanks to our team commitment.

Not only do we focus on food waste generated by our operation, but we also encompass all our stakeholders in the value chain.

**55%**  
OF COUNTRIES  
ALREADY USE THE  
WASTE MANAGEMENT  
MODULE



**FRANCE**

## **ATYPIQUE, ugly is good**

**From farm to plate, downgraded and overproduced fruits and vegetables are recovered.**

Our partner *ATYPIQUE* built a trading digital platform promoting downgraded and overproduced products sold below market price. The aim is to pay producers fairly and avoid food waste at the source. Our goal is to extend our collaboration into new regions and possibly new countries.

**141 TONS OF FRUITS AND VEGETABLES BOUGHT**

*between october 2021 and september 2022*

## **Global & local scale initiatives**



**QATAR**



### **Chicken skin snack**

Collection of chicken skin for the production of snacks.

**GHANA**



### **Food donations**

Near expiry products donated to local *Rotary Club* to help people in need.

**FRANCE**



### **Raise awareness of food waste**

Wasted bread collector deployed in schools to raise awareness of food waste among children.





# Focus on Newrest Wagons-Lits

## 10 years of food waste reduction and sustainable initiatives

**Continuous work toward longer best-before dates while preserving product quality**

**Analysis of food waste to decrease quantities onboard and reduce product shortage**

**Promotion of near expired products during the journey: 27,000 items sold between sept 2021- sept 2022**

**Fresh food management hubs in train station and implementation of temperature trackers**



**12 TONS OF COMPOST CREATED IN ONE YEAR**

### Other sustainable actions

↓  
**No cup for money!** - 20 cts discount for all clients who come with their own cup for all hot drinks purchased.

**We recycle your glass!** Recovery of all glass containers from passengers to ensure proper recycling.

**Plastic packaging** - Less plastic and 100% recyclable plastics with the aim of completely avoiding single use packaging.

**Collateral waste** - Sugar, stirrers, cups, are given only on request.

**Reduced logistics** - New hubs in train stations to minimize truck rounds and lower fuel consumption.

**Biowaste to compost** - Collection of biowaste by "Les Alchimistes" 68 tons = **12 tons of compost created in one year!**





# Improving waste management strategy

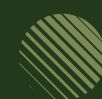
Following the implementation of selective sorting, **the group adopted an active waste recovery approach** encompassing upstream, production and downstream processes.

# 50%

OBJECTIVE 2030 ↓

50% OF TOTAL WASTE SORTED

BY 2030





# Improving waste management strategy

**Waste sorting is a first step towards waste recovery. Training and sharing best practices allowed team members in many countries to come forward with new initiatives within the waste chain.**

Beyond plastic, aluminum, cardboard and biowaste, our employees are encouraged to get to grips with waste related topics at large. Reduce, reuse, recycle are guiding principals that we apply throughout our processes. It resulted in a significant increase of ideas all adapted to their specific environment, with some becoming must-do actions. For us, societal change is everyone's responsibility.

**13%**  
OF RECYCLED BIOWASTE  
IN 2022

**23%**  
OF WASTE SORTED  
IN 2022



## FOCUS ON

### International Catering Waste (ICW)

#### Regulations must evolve

As a member of the *Airline Catering Association (ACA)* and with the support of stakeholders such as the *International Air Transport Association (IATA)*, the ambition of the catering industry is to change regulations related to the management of *International Catering Waste (ICW)*. In most countries, ICW is incinerated or dumped in landfills. Sorting and recycling it is prohibited due to animal health concerns.

The collective ambition is to develop smarter regulations which maintain animal health controls and guarantee food safety whilst facilitating the circular economy.

Newrest and *Air France – KLM* are carrying out some trials in the Americas and the Pacific to test sorting methods.

## Global & local scale initiatives ↓

### GABON

#### Cosmetics out of orange and coffee waste

*MAR.LAU* soap, body scrub and facemasks are made out of specific waste products collected from our coffee shop *Daily Break*.

### LAO

#### Cotton vs plastic!

Reusable cottons bags replace plastic ones used to collect green waste. The latter is given to local farmers to fertilize their fields.

### FRANCE

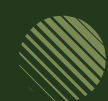
#### Reusable cups for fans

Distribution and collection of reusable cups during football games instead of single use cups. [Click to see more →](#)

### REUNION ISLAND

#### Raise awareness of food waste

Collaboration with *les Alchimistes* to turn biowaste into compost. [Click to see more ↓](#)



**COSTA RICA**

# Focus on “Virtuous initiatives out of waste”

**A team effort to find alternatives  
to waste disposal**



**Waste sorting**

75% of total waste is sorted  
of which 100% of organic waste

**Waste recovery: biowaste**

- Biowaste donation to farmers to feed pigs
- Biowaste transformation through Newrest composter at the catering unit
- Compost used for Newrest vegetable garden farmed by volunteers★

**Waste recovery : other waste**

Recyclable waste is collected by specialized recycling companies

**\*Social impact**

Vegetables grown by Newrest are donated to social aid organizations: 500 kg over 12 month.



**Sustainable procurement**

Procurement of pork from local farmers



**OTHER VIRTUOUS INITIATIVES FROM WASTE IN COSTA RICA**

**Waste recycling**

Collection of plastic waste on the beach of Costa Rica transformed into blocks to build houses.

**Biodiversity**

Installation of beehives to improve the pollination of vegetable gardens.





# Promoting a sustainable procurement approach

Sustainable supply goes with GHGs reduction, but also **supports the creation of new territorial ecosystems that benefit people.**



# 100%

SUPPLYING ONLY EGG PRODUCTS  
COMING FROM CAGE-FREE FARMED HENS

6%  
OF EGG PRODUCTS  
PURCHASED COMING FROM  
CAGE-FREE FARMED HENS  
IN 2022







# Promoting a sustainable procurement approach

**Over the past 12 months, in various parts of the world, our teams have engaged with local communities in order to set up virtuous procurement loops.**

The collective ambition is to secure the procurement of goods while developing farmers' know-how in creating a sustainable ecosystem. Making this sustainable is a challenge. It requires continuous assistance from the Newrest team as well as third party expertise.

One of the key success factors in each concerned area is to get as many stakeholders as possible involved (local authorities, local communities, employees, suppliers, NGOs) to make it resilient.

**59%**  
OF PRODUCTS  
PURCHASED ARE  
NATIONAL PRODUCTS

**0%**  
OF ENDANGERED FISH  
SPECIES PROCURED  
(2021 LIST)



**TUNISIA**

## ***Blossom the Seed project***

**Contribution to the re-introduction of an old wheat variety called *Mahmmoudi***

Thanks to their work with an agricultural cooperative that hires women from rural areas, the Newrest team is incorporating local and organic wheat products in their menus (semolina; bulgur, etc.).

It participates in the development of local agriculture as well as the preservation of local biodiversity. This wheat variety was about to disappear.

## **Global & local scale initiatives**



**ALGERIA**



### **Biowaste to organic product**

Collected biowaste from Newrest operations is given to an agricultural cooperative that grows organic products used in our kitchens.

**GHANA**



### **Herb garden**

Creation of a garden on the unit site to limit the importation of herbs and a significant amount of GHG emissions.

**WORLDWIDE**



### ***Made in Local | Fermes de Cœur***

Creation of our own label to register suppliers within a 150km radius.

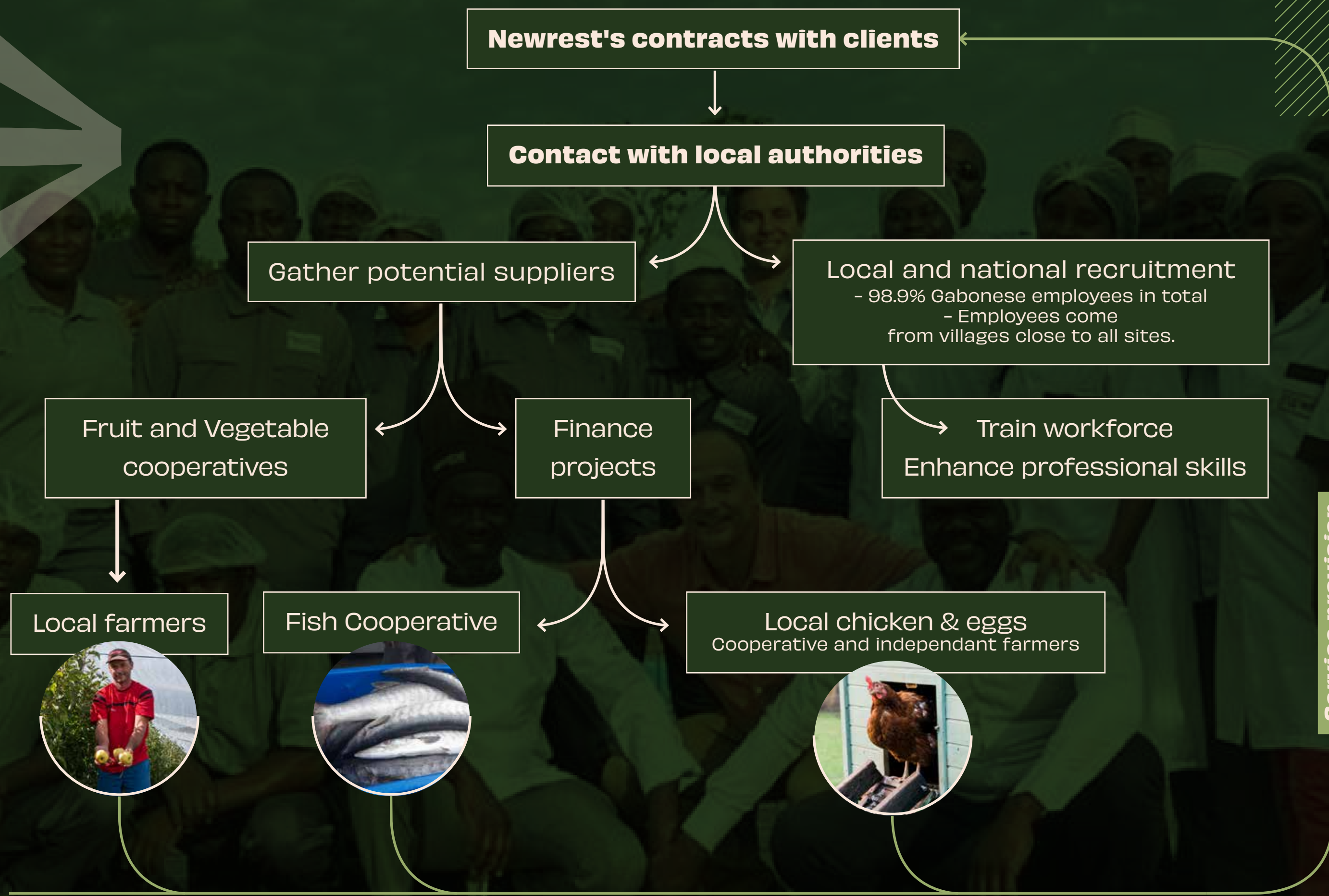


Le meilleur du local dans vos assiettes

GABON

# Focus on “Blossoming Gamba”

The story began with the willingness of our team in Gabon to work closely with local suppliers to have environmental & social impacts.



**35%**  
LOCAL PRODUCTS  
(COMING FROM CITIES  
CLOSE TO GAMBA)

**80%**  
LOCAL EMPLOYEES



# Commmitting to the reduction of single-use plastics



Our clients vote in the use of packaging that addresses environmental issues. However, to make a real difference, we need **to reduce the use of single-use plastics in the value chain.**

# 50%

OBJECTIVE 2030 ↓

**50% OF ALL PRODUCTS PURCHASED WILL BE PLASTIC-FREE\* BY 2030**

*\*whose primary packaging is made of a material that is not plastic*





# Committing to the reduction of single-use plastics

**16%**  
PLASTIC-FREE  
PRODUCTS  
PURCHASED

**In the building of culinary experience with our clients, we constrain ourselves to educate them to adhere to the reduction of single use plastic.**

The proven alternatives are still rare and do not meet all our needs. To speed up change, we are moving down the value chain and challenge our employees, suppliers and other stakeholders to rethink the very concept of packaging.

## Global & local scale initiatives With clients



### AUSTRIA

**Removal of single-use plastics in night trains**  
(Reusable items, home-compostable cups, wooden cutlery)



### GREECE

**Equip yourself with reusable food and beverage containers**



## With collaborators



### WAGONS-LITS FRANCE

**Compulsory use of reusable water bottles**



## With suppliers



### SCANDINAVIA

**Remove plastic packaging**

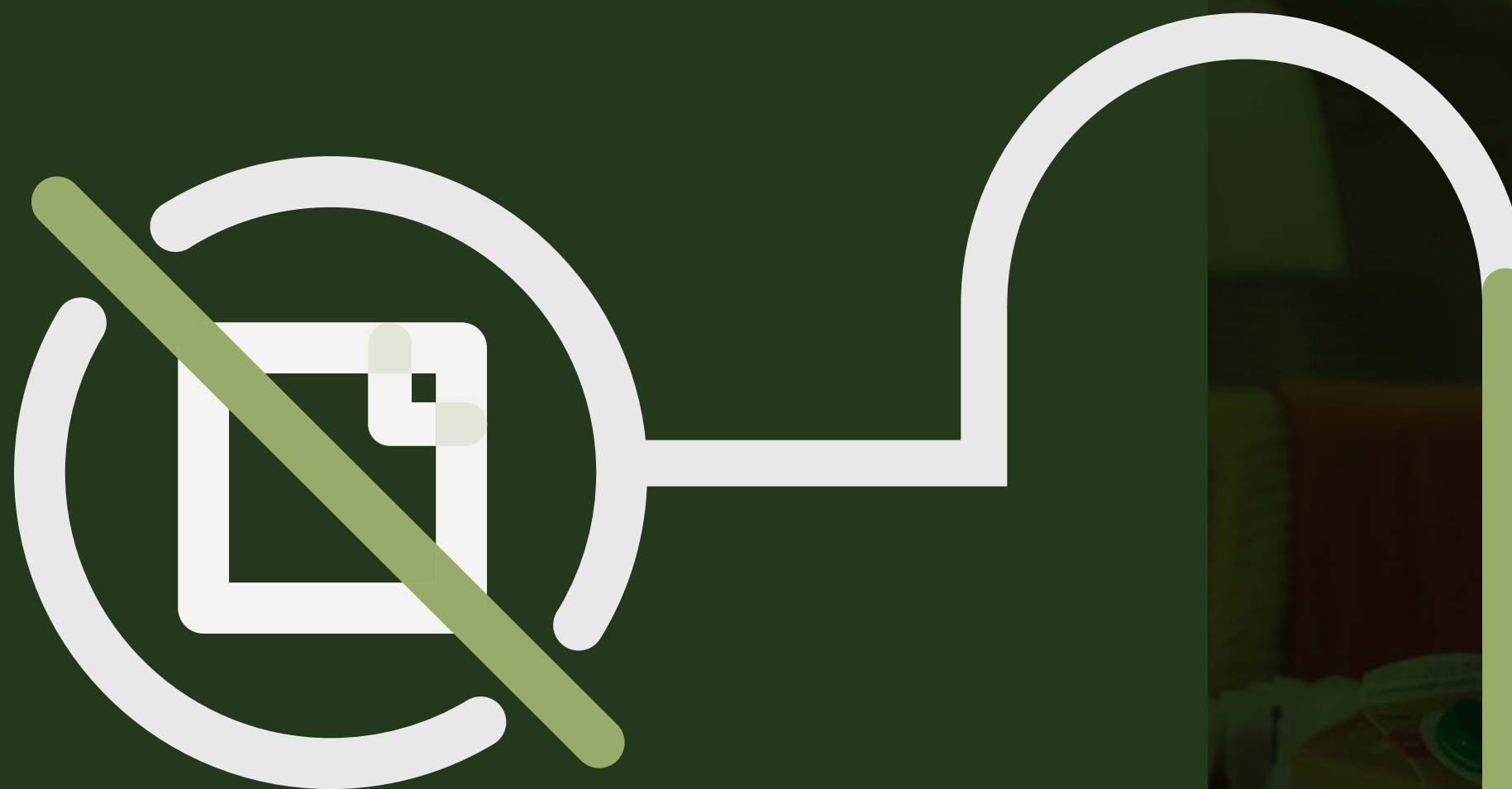
Use of cardboard and paper packaging instead of plastic.

### BRASIL

**Think reusable**

Meat delivery in reusable crates instead of disposable ones.





# Developing paperless processes

With our in-house **IT and digital solutions**, 360° integration is possible with our stakeholders **to significantly reduce paper use.**

# 100%



OBJECTIVE 2030 ↓

**100% OF OUR OPERATIONAL SITES  
IMPLEMENTED DIGITAL SOLUTIONS  
IN THEIR PROCESSES.**





# Developing paperless processes

**Whatever we undertake, the cornerstone is our ERP called WINREST. With it, we are able to develop peripheral IT and digital solutions to the benefit of our team, our clients and other stakeholders.**

**23**  
COUNTRIES DIGITIZED  
THEIR HACCP PROCESS  
(OUT OF 54)

In 2022, we have managed to integrate to this ecosystem, cashing solutions, innovative menu displays, logistics modules and HACCP processes to name a few. Our main achievement remains the integration of some of the largest airline systems, improving information flow and avoiding paper use.

In line with our continuous improvement approach, Newrest's digital solutions (*Order'EAT – Display'EAT* etc.) are now drawing information from *Winrest* to save time for our operational team.



**INTERVIEW**

**Richard Ensenat**  
IT Project Manager

Every new airline contract comes with a new challenge in terms of information technology. Our goal is to increase the quality and speed of information shared between all the stakeholders. Clearly, paper is out of the game!

For Scandinavian Airlines, we have capitalized on our experience with the management of large hubs. We have managed to integrate ourselves with the airline system to the point where we collect aircraft information in real time, days prior to their departure and up to few minutes after take-off. It is a unique paperless performance in the industry.



## Global & local scale initiatives



**USA**

### 600 new recruits, no paper

Using the digital solution *Connect'EAT* as a recruitment platform.

**FRANCE**

### Paperless Newrest's world HSE seminar

All event information was available online

**WORLDWIDE**

### Innovative menu display

Menus on *Winrest* are displayed on e-ink tablets to avoid printing menus every day.

**MOROCCO**

### Reinventing internal control

Cashing system integrated with *Winrest* for automatic stock and cash reconciliation.



**FOCUS ON**

# Digitization of QHSE processes





# Reducing greenhouse gas emissions

Given our commitments to The Paris agreement, **carbon footprint analysis is our starting point to identify priorities to reduce our GHG emissions.** It is also essential for the measurement of the five other environmental pillars' impact.

OBJECTIVE 2030 ↓

# -30%



**30% REDUCTION  
IN CARBON EMISSIONS\***

*\*on sites that conducted a carbon footprint analysis*







# Reducing greenhouse gas emissions

**All our actions generate greenhouse gas emissions. Using the carbon footprint analysis methodology (scope 1, 2 & 3) allows us to take initiatives beyond the five other environmental pillars.**

Through our actions to promote a sustainable procurement approach, we tackle 70% of our carbon emissions. Waste and biowaste recovery tackle another 5%.

Here we focus on the remaining 25% through actions mainly related to people and goods transportation, cold chain management and construction.

## Imp'Act program



**Running activities such as ours requires energy and water.**

The *Imp'Act program* consists of implementing concrete actions aiming at significantly reducing our consumption and decreasing our overall greenhouse gas emissions. These actions are adapted to each room of the unit and displayed as a reminder. We are also working to raise awareness among all teams in order to get considerable reductions.



### FRANCE

#### Employee transportation

Work with local authorities to create bus stops to promote the use of public transport to come to work.

### WORLDWIDE

#### Inventory of refrigerants

List all refrigerants used in cold chain units in order to replace them with refrigerants with lower GWP (global warming potential).

#### Freight discussion

Work with airlines to promote sea freight instead of air freight.

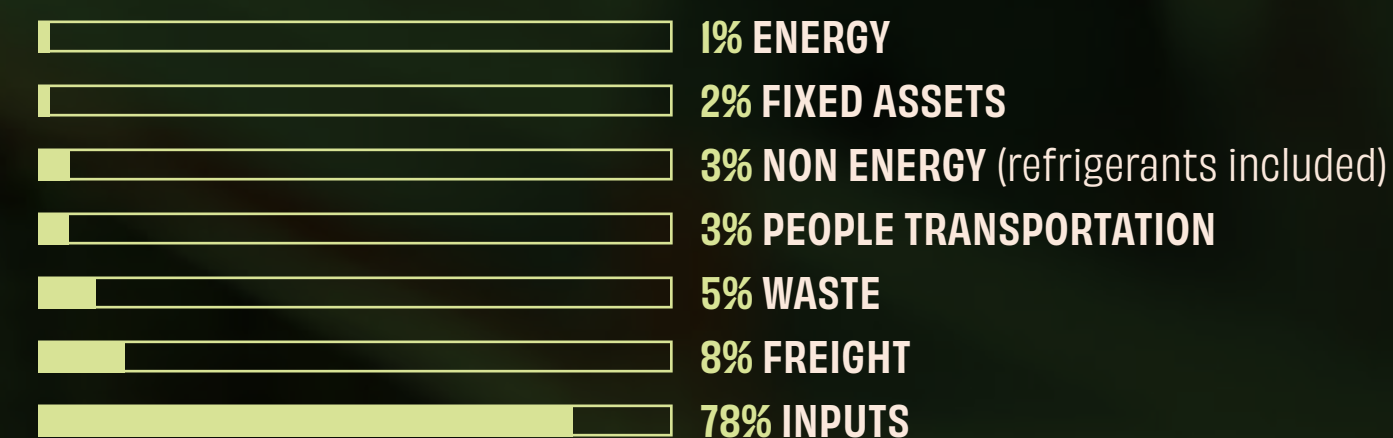
### SCANDINAVIA

#### CO<sub>2</sub> as refrigerant !

The use of CO<sub>2</sub> as a refrigerant in Scandinavian units to lower greenhouse gas emissions related to the cold chain.

### INFLIGHT PRODUCTION UNIT IN FRANCE

#### Carbon footprint analysis example





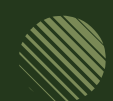
[Back to index ↑](#)

p. 26



# Rethinking our culinary expertise with carbon emissions

**Discover how we build a sustainable Culinary experience →**



**be the change by Newrest**  
2022 CSR Report



# Commitments to our employees

Everyday  
ethics



Talents and  
diversity



Managerial  
innovation



# 3 pillars





# Everyday ethics

Our reference frameworks (UN Global Compact / SDG's / CSR charter / ISO 26000) have been showcased to our team worldwide over the past 12 months. For us, everyday ethics **is everyone's responsibility.**

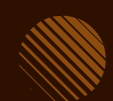
OBJECTIVE 2030 ↓



**10% REDUCTION IN ANNUAL FREQUENCY RATE (FR\*) AND SEVERITY RATE (SR\*\*)**

\*Number of accidents resulting in an absence lasting more than one day, occurring over the course of a one-year period per one million hours worked.

\*\*Number of days lost due to temporary incapacity per thousand hours worked.





# Everyday ethics

**Ethics being at the core of our organization, initiatives emerge from within to have a positive impact on society. Several topics are essential for the group and are reflected in the actions flourishing throughout our countries: solidarity, disabilities and health.**

It is our duty to ensure the physical integrity and health of our employees. In 2022 we challenged our training methodology on those topics with a video creation tool to fulfill the onboarding of thousands of new employees.

A simple initiative from the Newrest USA team on aircraft door safety was deployed worldwide to avoid serious accidents. For us, health and safety emanate from our team members. It is everyone's responsibility.



Be the change by Newrest  
2022 CSR Report

## NEWREST

The ongoing review of our code of conduct is the opportunity for the group to reinforce its relationships with stakeholders especially through governance, environmental impact, human rights and business ethics to name a few.





## Everyday ethics

# Global & local initiatives ⇒



### **Mexico Solidarity**

Help people in need thanks to our collaboration with the *Casa de la Mujer y familia* foundation.

### **Colombia Solidarity**

Help our employees buy homes through the *Servihoteles* Foundation.

### **French Polynesia Health**

Raise awareness about child obesity and support sports events.



### **Austria Disabilities**

Work with *Lebenshilfe* Wien to support people with intellectual disabilities. Different groups come to the Newrest office to help teams in the preparation of Welcome bags.

### **Tunisia Solidarity**

Promote a therapeutic farm in our cafeteria that helps promote the preservation of the rights and dignity of people with mental disabilities.

### **France Health**

Run against Mucoviscidosis & Cancer.

### **Group Health**

Support Cancer Research through our collaboration with the *Toulouse Cancer Santé* Foundation and the *Cap Optimist* association.





# Talents & diversity

**The rapid growth of the group is the result of the commitment of our employees and their ability to meet new challenges, which sometimes exceed them. The development of our teams' skills and the confidence we have in them are our success factors.**

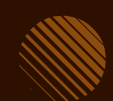


OBJECTIVE 2030 ↓

**BROADEN THE MOBILITY**

**AND DIVERSITY OF OUR EMPLOYEES**

**TO ENSURE SKILLS DEVELOPMENT**





# Talents and diversity

**Over a period of 12 month, the group doubled its turnover. This is the result of the mobilization of new contracts, the opening of new countries and the natural increase of activity following two years of turbulence.** We have met the human challenge by giving opportunities to experienced employees from all over the world to take on new responsibilities. This ensures the spreading of know how throughout our operations.

We were also able to count on our graduate program that, for the past 7 years, has contributed to the identification and promotion of new profiles and competencies.

**32**  
INTERNATIONAL  
GRADUATE PROGRAMS

**76**  
LOCAL GRADUATES  
PROGRAMS



## RETURN ON EXPERIENCE

### Réda El Kartaoui → from Morocco to Canada HR director

I joined the group 10 years ago as director of Human Resources in Morocco. I was managing a team of 13 employees handling payroll and all other related matters for 3,600 employees.

In 2022, I was granted a visa to emigrate to Canada where I was a student for many years. It is not an easy choice to move to a new country at 42 years old and with 2 children. The management at Newrest did its best to provide me with a job. I was ready to do anything, and they gave me a job in supply chain. But life is funny sometimes and after only a week, I was given the job of director of Human Resources for Canada following the sudden departure of the person holding the position.

In the group, there are opportunities for everyone to grow! I look forward to this new chapter of my personal and professional life in Canada.



## Global & local scale initiatives

### AUSTRIA

#### Diversity, a necessity

58 nationalities and 120 languages are represented on the *Newrest Wagons-Lits* Austria team.

### LAOS

#### From graduate to Country manager

[Discover Cédric Pautot](#)

→ New Laos country manager

### SCANDINAVIA

#### Mobilization of Newrest's international task force

15 employees from Africa, Europe and India have been transferred to Scandiaiva while 75 people from all over the world have been part of the task force.







# UNITED STATES Focus Discover CARES program

We recognize that our employees are **critical to our success**. The CARES program is our commitment to our community through our actions and the **respect we demonstrate**. We empower our employees so we can all be successful while fostering, developing, and sustaining a **culture of diversity, equity, and inclusion**.



C **Community**

A **Actions**

R **Respect**

E **Empowerment**

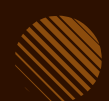
S **Success**



Fundraising Day for the Breast Cancer Foundation



Employee of the month





# Managerial Innovation

Over the past two years, the survival of the company has relied on collective and repetitive adaptation. **Leaders of the group had to challenge** their management and create a new collaborative environment.



OBJECTIVE ↓

**STIMULATE PERSONAL  
AND PROFESSIONAL GROWTH**





# Managerial innovation

Managerial innovation can take many forms so long as it improves processes and collaboration. The successful recruitment and onboarding of 800 new employees in Houston was made possible due to the use of Newrest's communication platform *Connect'EAT*. The group's support functions are developing tools and provide means to operational teams that can be adapted to their daily managerial challenges.

**A new collaborative platform is now available to facilitate the sharing of the group's standards and the best practices collected worldwide.**

With this know how at hand's reach, any manager can have an impact on his team and promote a trial-and-error approach. Knowledge dissemination is the basis of our mentorship goal.

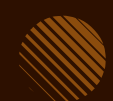
In addition to these digital solutions, Newrest capital is shared among employees to build loyalty and motivation. More precisely, 96.5% of Newrest's capital is owned by its employees.



RETURN ON EXPERIENCE **FABIEN MALBRANQUE**

## **Educational videos for QHSE trainings**

My department and its representatives in each country are the largest producers of training materials in the group. We are constantly looking for innovative ways to keep on attracting the attention of our audience. Shifting from Power Point presentations to self produced educational videos was a breakthrough! It is now preferred by our teams and clients.





[Back to index ↑](#)

p. 36

# 04

# Appendix



be the change by Newrest  
2022 CSR Report

# Communication on Progress United Nations Global Compact

Statement from the Chief Executives – renewal of ongoing commitment to the Global Compact → [page 5](#)

## Human Rights

- 1.** Businesses should support and respect the protection of internationally proclaimed human rights: [CSR charter → page II](#)
- 2.** Make sure that they are not complicit in human rights abuses: [CSR charter → page II](#)

## Labour

- 3.** Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining: [CSR charter → page II](#)
- 4.** The elimination of all forms of forced and compulsory labour: [CSR charter → page II](#)
- 5.** The effective abolition of child labour: [CSR charter → page II](#)
- 4.** The elimination of discrimination in respect of employment and occupation: [CSR charter → page II](#)

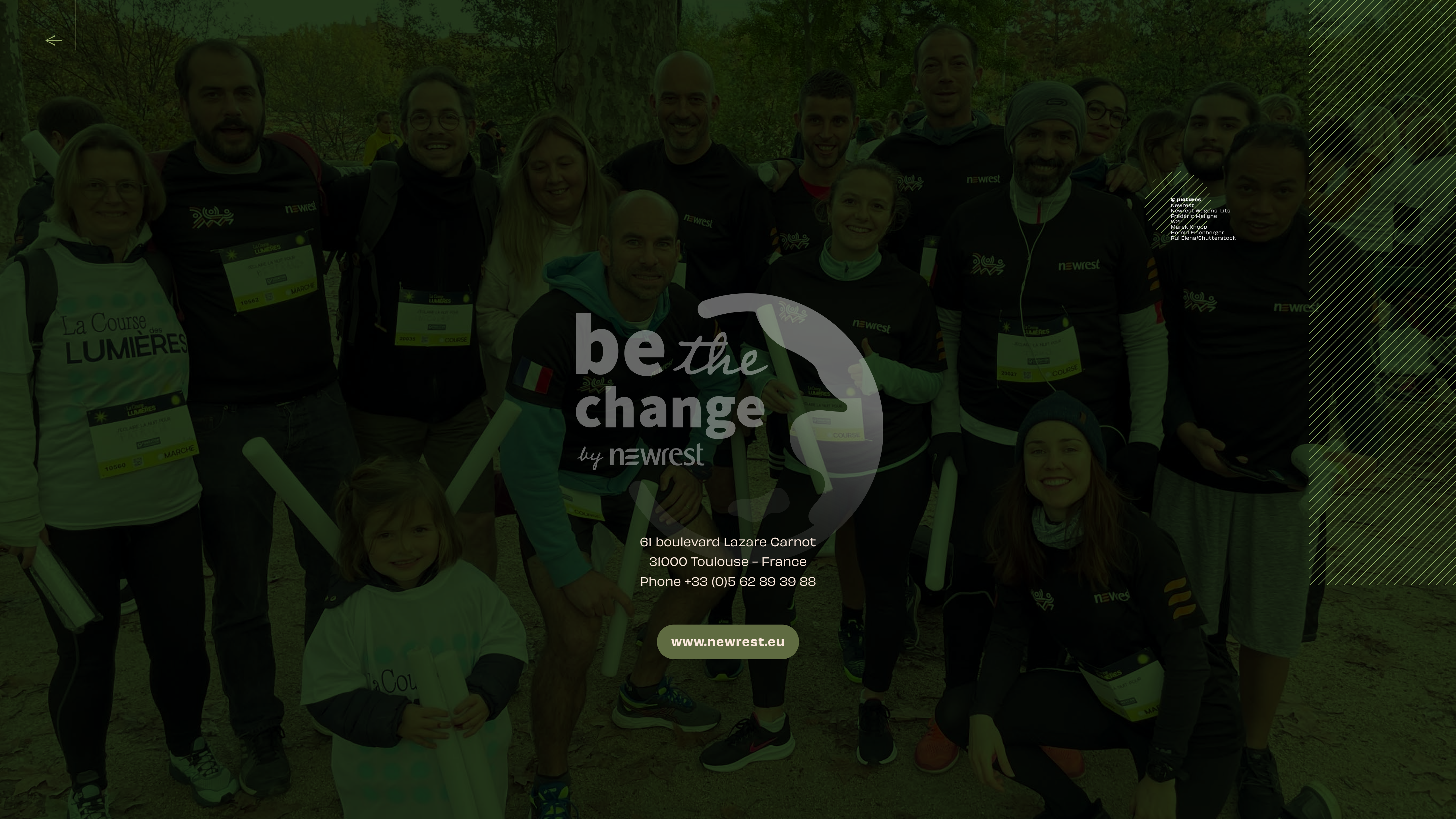
## Environment

- 7.** Businesses should support a precautionary approach to environmental challenges: [CSR report → pages 10 – 26](#)
- 8.** Undertake initiatives to promote greater environmental responsibility: [CSR report → pages 10 – 26](#)
- 9.** Encourage the development and diffusion of environmentally friendly technologies: [CSR report → pages 10 – 26](#)

## Anti-Corruption

- 10.** Businesses should work against corruption in all its forms, including extortion and bribery: [code of conduct](#)





© pictures  
Newrest  
Newrest Wagons-Lits  
Frédéric Maigne  
W&P  
Mérak Khopp  
Harald Eisenberger  
Rui Elena/Shutterstock

# be the change

by newrest

61 boulevard Lazare Carnot  
31000 Toulouse - France  
Phone +33 (0)5 62 89 39 88

[www.newrest.eu](http://www.newrest.eu)